

## ELECTRONIC BOARD PIC5 NEUTRAL DISPLAY – ADDITIONNAL INFORMATION

### What's new?

Following ERCD FLASH #19-2021, we would like to add **further information** regarding specific instruction to load neutral 5" display 00PSG002515100A.

This is only applicable for **30XA/XB/XW units**.



### INSTRUCTION

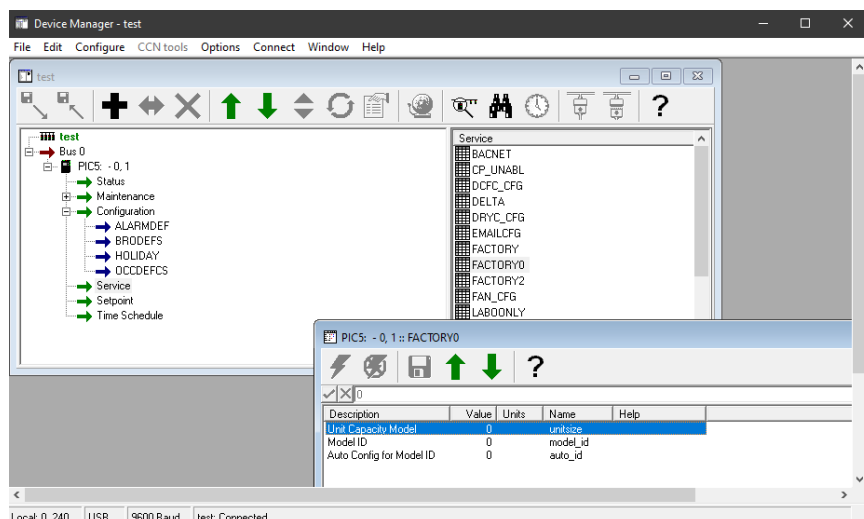
Please find below instruction in order to install **XAXBW SR9.0 software** (available on the Extranet Web site) on a Neutral 5" display:

- Download the software on the display with S-Service.
- Connect the display to the computer with CCN/USB and open Device Manager.
- First adjust two parameters as follow:

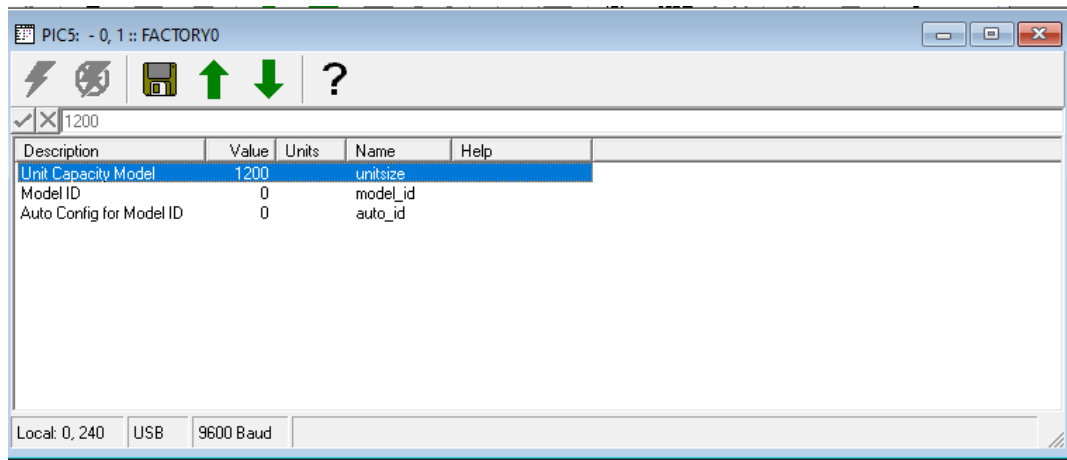
**FACTORY0\model\_id = 0**

**FACTORY0\auto\_id = 0**

This will configure the display as "CARRIER", as shown below



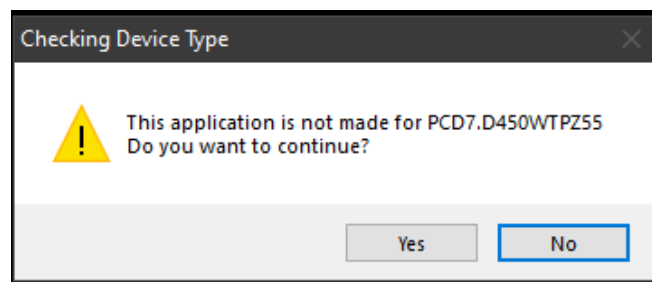
- Then adjust usual parameters in **FACTORY** to configure the controller as per **unit type and size**.
- Check if the configuration has been done correctly by looking if item **FACTORY0\unitsize** gives correct size, as example below.



**Important:** This operation does not apply to other softwares for other unit models, only **30XA/XB/XW units**.

## REMINDER

When loading the software, you will have the following message:



Please do not take this message into consideration. You have to click on the Yes button, and the software loading will start automatically as usual.

For more information, please contact your ERCD Technical support.